



CITY OF CLEBURNE SERVICE AGREEMENT

DATE: _____

- 1). **PURPOSE:** The City of Cleburne is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility department enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Cleburne Water Utilities will begin service. In addition, when service to any existing connection has been suspended or terminated, the water system will not re-establish service until this service agreement is signed.
- 2). **RESTRICTIONS:** The following unacceptable practices are prohibited by State Regulation.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone back-flow prevention device.
 - C. No connection which allows water to returned to the public water supply is permitted.
 - D. No pipe or pipe fitting which contains more thank 80% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder of flux which contains more than 0.2% lead can be used for the installation of repair of plumbing at any connection which provides water for human use.
- 3). **SERVICE AGREEMENT:** The following are the terms of the service agreement between the City of Cleburne Water Utilities and Customer:
 - A. The Water Department will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water Department or its designated agent prior to initiating new water service, when there is reason to believe that cross-connections or other potential contamination hazards exist, or after any major changes to the private water distribution facilities. The inspection shall be conducted during the Water Department normal business hours.
 - C. The Water Department shall notify the customer in writing of any cross-connections or potential contamination hazards on their premises.
 - D. The customer shall, at their expense, properly install, test and maintain any back-flow prevention device required by the Water Department. Copies of all testing and maintenance records shall be provided to the Water Department.
- 4). **ENFORCEMENT:** If the customer fails to comply with the terms of this Service Agreement, the Water Department shall, at its option, terminate service op properly install, test, and maintain an appropriate backflow prevention device a the service connection. Any expense associated with the enforcement of this agreement shall be billed to the customer.

CUSTOMER NAME: (Please Print) _____

CUSTOMER SIGNATURE: _____