

Frequently asked questions about carts and collection. (Cleburne)

Q: Why do we have carts?

A: Carting for the collection of residential solid waste has been common in many areas of the country for several years. The semi automated and fully automated collection system has proven to be **FASTER, SAFER, and more ECONOMICAL** to consumers. This new program also is intended to help the environment. The sturdy, lidded carts will help keep our community clean by making it more difficult for critters to overturn and scatter debris around your neighborhood.

Q: What are the benefits of a carted collection system?

A: Carts are on wheels for easy rollout to the curb. They help neighborhoods look neater and cleaner and are sturdy and durable.

Q: How many bags will each cart hold?

A: A 96 gal cart will hold approximately 8 to 9 average filled 13 gallon bags.

Q: Can we put more bags out next to our cart?

A: No. All trash must be placed in the cart for collection.

Q: What if my Cart starts smelling?

A: The housekeeping of the cart is the responsibility of the homeowner and maintenance is minor. Keep all of your trash bagged and an occasional washing with water and a little ammonia or disinfectant cleaner will help keep your cart from smelling.

Q: How far from obstacles can I place my cart.

A: Please place your cart four (3) feet from any obstacle (tree, pole, mailbox, or any other fixture) and please do not park in front of the cart.

Q: What will happen during the holidays when I have excess trash?

A: If all of your trash will not fit into your cart you can either ask a neighbor if they have room in their cart or you may dispose of at the transfer station or hold non-perishable refuse until the following week.

Q: Can I now place yard waste into my cart?

A: No. This and any other item that have been banned by law or regulation from the waste stream are still prohibited. You may dispose of grass and leaves at no charge at the transfer station during normal business hours.

Q: What are options for excess garbage/rubbish or other bulky items?

A: Residents will receive a free dump once per month with a current City of Cleburne water bill at the transfer station. (2625 pipeline Rd.) Free dumps will be limited to 800 pounds. Any additional weight will be charged at current rates. Bulk/Brush pickups will be available once per month on your areas scheduled week at no additional charge. Out of cycle pickups can be arranged for a fee of \$30.00. Please contact utility billing 817-645-0919.

Q: Won't these carts blow over more easily since they are larger?

A: These carts are very stable. They have been tested and the 96gallon cart can withstand winds up to 45mph empty. The carts are shaped so that if tipping does occur they are more likely to resist rolling.

Q: What do I put in my trash cart? What does NOT go in the cart?

A: You may put typical house hold trash into your cart and the trash needs to be bagged to help prevent litter and keep your cart clean.

You may **NOT** put yard waste, lumber, shingles, rocks, dirt, batteries or old tires in your cart and do not use the carts to dispose of any hazardous waste such as paints, motor oil, poisons or flammable liquids and please do not dispose of hot coals from barbecue grills. It's a tough cart but it could melt or catch fire.

Q: Are my rates going to increase for trash service?

A: No. While rising cost for city services are a fact of life, your trash rates will remain the same, because of efficiencies of automated collection. Your trash rates will continue to be one of the best bargains when it comes to city services.

Q: What if a smaller or additional cart is needed?

A: A smaller cart is available if desired at the same monthly rate. Additional carts can be obtained for a non refundable fee of \$60.00 each and a \$5.00 per month increase per cart for three and over. Please contact Utility Billing 817-645-0919.

Q: When should my cart be placed at curbside pickup?

A: Have your cart at designated pickup point by 7:00am of your collection day. Please remove your cart and place back at storage point by 8:00pm of your collection day.

Q: Does the cart belong to the city?

A: Carts are the property of the city.