

Understanding Your New Statement

- 1 Account Information:** Account number, due date (please pay amount on or prior to this date), amount due, bill date, amount due if paid after due date and service address.
- 2 Contact Information:** Includes customer service number, trash inquiries number, after hours water problems number and pay online website.
- 3 Current Charges:** Itemized account of charges for current billing statement.
- 4 Current Meter Usage:** Previous read, current read, service days, current consumption.
- 5 Historical Water Usage:** Graphical representation of usage history.
- 6 Important Messages:** This section is used for special message notifications to customers.
- 7 Payment Coupon Amount Due:** Please remit payment using this portion of your billing statement. If mailing payment, please remit to this address and use envelope included with your statement. Credit card users can also pay by phone during normal business hours.

CITY OF CLEBURNE

PO BOX 657
CLEBURNE, TX 76033-0657
PHONE (817) 645-0919



ADDRESS SERVICE REQUESTED

***AUT0**SCH 5-DIGIT 76033 1 PSS T.EBA.0314-A-1
2 1 AV 0-360



JENNIFER X SAMPLE
123 SAMPLE LANE
CLEBURNE TX 76031-2113



CURRENT METER USAGE

Meter	Previous	Current	Consumption
WATER	22281	23305	1024

1 YEAR CONSUMPTION COMPARISON



ACCOUNT STATEMENT

Service Period 10/14/2019 - 11/14/2019

Account Number	Due Date	Net Amount Due
00-0000-00	12/18/2019	\$47.04
Bill Date	Net Amount Due After 12/18/2019	
11/22/2019	\$51.74	
Service Address		
123 SAMPLE LANE		

QUESTIONS ABOUT YOUR BILL?

For Inquiries Please Call: (817) 645-0919
For Residential Trash Inquiries: (817) 641-2236
After Hours Water Problems Call: (817) 645-0972
Office Hours: Monday - Friday, 8:00 AM - 5:00 PM (excluding holidays)
Pay Online using MasterCard or Visa at: www.cleburne.net

CURRENT CHARGES DETAIL

Water	\$29.01
Sewer - Sanitary	\$18.03
Total Current Charges	\$47.04

Net Amount Due If Paid By 12/18/2019 \$47.04

Net Amount Due If Paid After 12/18/2019 \$51.74

PAY ON-TIME AND SAVE \$4.70

IMPORTANT MESSAGE



This is a special message that has been entered via the DataProse Automated Messaging System (DP_Auto). This is a test message. Have a great day!

PAYMENT COUPON

CITY OF CLEBURNE

PO BOX 657
418 W HENDERSON ST
CLEBURNE, TX 76033
PHONE (817) 645-0919

Contact us to inquire about automatic bank draft to pay your bill as well as pay-by-phone or online (using MasterCard or Visa) at www.cleburne.net.

COMPLETE THE FOLLOWING IF ABOVE ADDRESS IS INCORRECT

STREET ADDRESS _____ APT. NO. _____
CITY _____ STATE _____ ZIP _____

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT AND PLEASE MAKE YOUR CHECK PAYABLE TO CITY OF CLEBURNE.
Service Address: 123 SAMPLE LANE
JENNIFER X SAMPLE

Account Number	Service Period	Due Date	Amount Due
27-1250-03	10/14/2019 - 11/14/2019	12/18/2019	\$47.04

Net Amount Due If Paid After 12/18/2019 \$51.74

AMOUNT ENCLOSED: \$

Please write account number on check and remit payment to:



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PO BOX 657
CLEBURNE TX 76033-0657

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This page provides some insight into where you can find various information on your new bill.

For questions about your new bill, please contact Customer Service at (817) 645-0919.